



# LIVEABLE STREETS



## Items

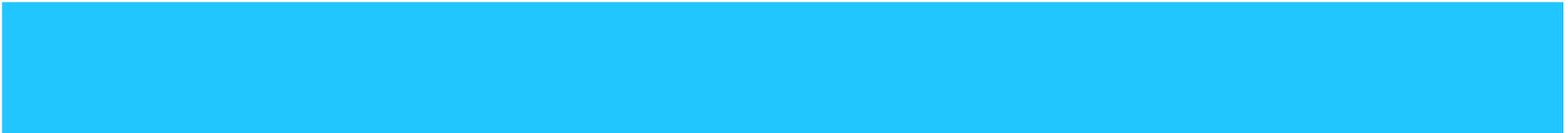
1. Overview
2. Steps to delivering Liveable Streets
3. Achievement
4. Original and revised programme
5. Finance
6. Consultation and engagement
7. Project updates
8. Reviews and lessons learnt



# 1. Overview

Key objectives:

- Improve the look and feel of public spaces
- Improve the environment to encourage more walking and cycling
- Significantly reduce cut through traffic on local residential streets





# 1. Overview map

## 2. Steps to delivering Liveable Streets





### 3. Achievement

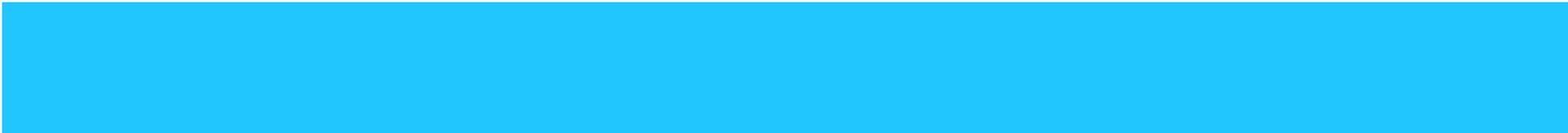
It has been a successful 15 months, one on site, two projects in detail design. A big engagement programme, biggest traffic consultation responses rate for the council, highest signup to a council email system.

Awareness of the programme, its aims and objectives have developed interest over the past year. The consultation results in all areas to date, have shown that the majority of local residents, businesses and stakeholders support and welcome these changes to their local environment.

For Bethnal Green, we received over 2,000 responses. 1,052 of these respondents are from within the Bethnal Green area. The number of properties within the area are 10,561.

Bethnal Green began construction in June 2019, 15 months after the project started. The Team continues to engage with the local community through updates and also further co-design for the detailed designs plans.

Wapping and Barkantine will begin construction in August 2020 around the local schools. Further works will continue from September 2020.





## 4. Performance against original programme

	Project	Stage	Performance against Original Programme	Reason
Phase 1	<b>Bethnal Green</b>	Construction	On schedule	Works started 2 weeks later than anticipated due to COVID-19 site restrictions, the timetable for completion remains on schedule.
	<b>Wapping</b>	Construction	5 months behind schedule	Due to additional co-design workshop held outside the summer holidays and COVID-19 site restrictions.
	<b>Bow</b>	Public Consultation	9 months behind schedule	Due to the trial, a revised programme was created which included additional co-design workshops and additional requirements to be met for TfL funding.
Phase 2	<b>Barkantine</b>	Construction	On schedule	Works starting during summer holidays, very slight COVID-19 related delay, but up until this point the programme was on schedule
	<b>Brick Lane</b>	Additional – temporary trial project in response to COVID-19	Re-programmed	Decision to apply for DfT funding for temporary measures project to aid social distancing on Brick Lane and get businesses openly safely has been prioritised. £100k funding from DfT secured. Full Liveable Streets consultation was ready to go, but will now follow after implementation of the DfT scheme.
	<b>Old Ford Road West</b>	Co-design workshops	On schedule	Project timeline has been extended to include time for approvals and additional engagement required as a result of COVID-19 and restrictions.

## 4. Performance against original programme

	Project	Status/stage	Performance against Original Programme	Reason
Phase 2	<b>Shadwell</b>	Co-design workshops	3 months behind schedule	Due to COVID-19 additional engagement sessions are required because of restrictions of social distancing, decision to push workshop back to ensure sufficient sessions can be provided.
	<b>Whitechapel</b>	Early engagement	3 months behind schedule	Due to COVID-19 additional engagement sessions are required because of restrictions of social distancing, decision to push project start back to ensure sufficient engagement can take place.
	<b>Mile End West</b>	Early engagement	3 months behind schedule	Due to COVID-19 additional engagement sessions are required because of restrictions of social distancing, decision to push project start back to ensure sufficient engagement can take place.
Phase 3&4	<b>Phase 3 and 4 projects</b> remained unchanged. However extensions to the timelines have been amended to reflect the approvals process			



## 5. Finance

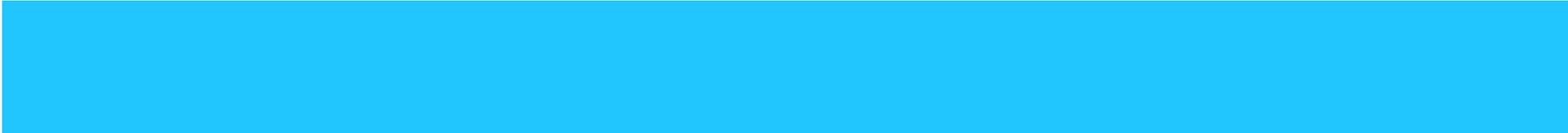
As per the Cabinet report in September 2019, overall capital investment required to complete the Liveable Streets programme for the 17 areas was estimated at £29.71m. This funding is through a variety of sources, some funding has not yet been agreed. Further funding approvals will be sought as the programme progresses.

The table below shows the breakdown per financial year for the next three years. A Cabinet report is being submitted in September 2020 for final allocation and approval.

	20/21	21/22	22/23	Total
	£m	£m	£m	£m
Estimated total capital cost of project/programme	6.96	6	7	19.96

### Further Funding:

Due to COVID-19m TfL have currently suspended their funding to boroughs this includes both local implementation fund (LiP) and Liveable Neighbourhoods.



## 6. Consultation and engagement

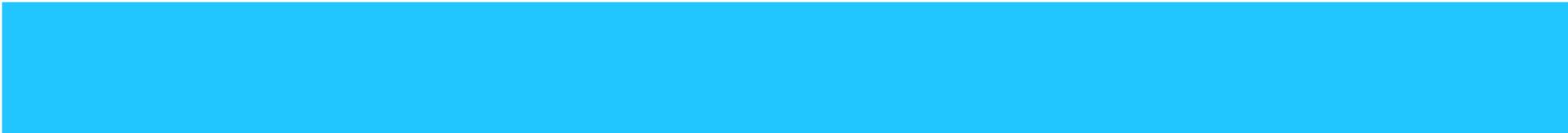
The following channels are used for regular communications:

- Council social media and press channels
- Outdoor advertising / signage / banners / posters
- Letters and leaflets
- Email updates (this includes to community groups etc.)
- Website updates

Throughout the project the team attend existing meetings or organise group meeting to ensure the whole community can get involved, have their say and influence the designs. These include, but are not limited to, meetings with TRAs, Tower Hamlets Healthwatch, REAL, Age UK, Accessibility Transport Forum, community centres and schools.

We also reach out to and engage with over 100 stakeholders at each engagement phase per project, as well as key localised stakeholders.

We attend coffee mornings at schools, organise events such as Dr Bike and bike marking, other events put on by the community if invited.



## 6. Consultation and engagement

We continue to meet with all groups identified as part of Equalities Impact Assessments as well as local groups and organisations.

These include attending the Accessibility Transport Forum and Accessible Transport Day organised by REAL. Other charities and organisations such as Age UK East London, London Vision, Older People's Reference Group, Link Age Plus, Beyond Sight Loss, Healthwatch Tower Hamlets and others.

We also organise meetings with schools, faith groups, TRAs and community groups.





## 7. Project updates

There are a number of key stakeholders who are updated on the progress of the projects.

### External stakeholders:

- Monthly update newsletters are sent to our key stakeholders on design and dates for engagement.
- Statutory consultees – we have regular meetings, mainly project focused, with all the emergency services. Depending on the service this can be a local station or the wider borough manager.
- We engage with and attend meetings with REAL, Age UK and local community groups/centres to update them on the progress of the scheme as well as involve their members in the engagement and consultation phases.
- Housing Associations are part of our key stakeholder group with meetings depending on project areas.
- Throughout the lifecycle of the projects, community, resident, local groups are offered meetings to suggestions improvements and discuss proposals with the team.

### Internal stakeholders:

Monthly meetings held across the council, we run a Liveable Streets Policy and Transport Group. This includes representation of officers from across the council including but not limited to: Waste, Parks, Highways, Planning, Parking, Markets, Community Safety (Designing Out Crime), Public Health, Town Centres, Regeneration, Air Quality and Tower Hamlets Homes.

## 7. Consultation and engagement with local and key stakeholders for each phase and project

### Phase 1: Bethnal Green

- Leaflets, consultation booklets and results documents sent to over 10,500 properties
- Five drop sessions held
- Two co-design workshops
- Meetings with all seven schools in the area throughout each phase and speaking to parents at pick up/drop off times
- Coffee mornings held at 2 schools as well participating in a working group run by the pupils
- Meetings/drop ins held at the local mosque
- Meetings offered to TRAs, of which four TRAs accepted
- Meeting/discussions held with stakeholders such as REAL, London Vision, Age UK, businesses, market traders, community groups such as Friends of Arnold Circus, and emergency services for the area etc
- Posters put up and flyering carried out at key locations as well as business door knocking

### Phase 1: Wapping

- Leaflets and consultation booklets sent to over 7,000 properties
- Four drop sessions held
- Three co-design workshops
- Meetings with the schools and nurseries in the area throughout each phase and speaking to parents at pick up/drop off times
- Meetings offered to TRAs and attended ward panel meeting
- Engagement and flyering at the local mosque
- Meeting/discussions held with stakeholders such as REAL, London Vision, Age UK, businesses, community groups and emergency services for the area etc
- Posters put up and flyering carried out at key locations
- UK
- Business door knocking



## 7. Consultation and engagement with local and key stakeholders for each phase and project

### Phase 1: Bow

- Leaflets and consultation booklets documents sent to over 14,000 properties
- Five drop ins
- Five co-design workshops
- Meetings with all schools in the area throughout each phase and speaking to parents at pick up/drop off times
- Posters put up and flyering carried out at key locations
- Meeting/discussions held with stakeholders such as REAL, London Vision, Age UK, Older People's Reference Group, businesses, market traders, community groups such as MEOTRA and emergency services for the area etc
- Business door knocking
- Meetings offered to TRAs, several held to date more being carried out and scheduled the consultation

### Phase 2: Barkantine

- Leaflets and consultation booklets sent to over 2,900 properties
- Three drop in sessions held
- One extended workshop
- Two coffee mornings held at the local school
- Meeting with the local church
- Engagement with local mosque
- Meetings held with emergency services for the area and borough depending on services request
- Meeting/discussions held with stakeholders such as REAL, London Vision, Age UK, businesses, community groups, one housing Business door knocking
- Meetings offered to TRAs, several held to date



## 7. Consultation and engagement with local and key stakeholders for each phase and project

### Phase 2: Brick Lane

- Leaflets sent to over 5,700 properties
- Two drop in sessions hold
- Three co-design workshops
- Meetings offered to all schools in the area, most accepted and provided suggestions
- Meetings held with emergency services for the area and borough depending on services request
- Posters put up and flyering carried out at key locations
- Meeting/discussions held with REAL, businesses, market traders, community, emergency services for the area etc
- Business door knocking

### Phase 2: Shadwell

- Leaflets sent to over 5,500 properties
- Two drop sessions
- Emails sent to invite all stakeholders, groups, market traders, housing associations in the area to take part
- Virtual meetings held with local community groups and TRAs
- Meeting/discussions held with REAL, businesses, market traders, and community groups, emergency services for the area etc
- Posters put up and flyering carried out at key locations including the market traders and businesses
- Business door knocking

## 7. Consultation and engagement with local and key stakeholders for each phase and project

### Phase 2: Old Ford Road West

- Leaflets sent to over 4,500 properties
- Two drop sessions
- Emails sent to invite all stakeholders, groups, housing associations in the area to take part
- Virtual meetings held with local community groups and TRAs
- Direct engagement with six TRAs
- Business door knocking
- Engagement and meetings offered to six local places of worship
- Posters put up and flyering carried out at key locations including six schools
- Three co-design workshops will be held on 23, 25 and 29 July
- Engagement with emergency services and meetings scheduled
- Meeting held with REAL, London vision, Age UK,



## 7. Project updates - Bethnal Green

**Current stage: 7 – Construction, Next stage: 8 - Review**

**Construction:**

**Works began on Friday 12 June 2020 on Old Bethnal Green Road, key dates below:**

- First closure went in on Old Bethnal Green Road between Clarkson Street and Temple Street on Friday 12 June 2020
- Canrobert Street and Teesdale Street in by early July 2020
- Punderson's Gardens – w/c 27 July 2020
- Warner Place/Squirries Street to be closed early August 2020

### **Website/Communications**

New website page has been developed to keep residents up to date:

<https://talk.towerhamlets.gov.uk/LSBethnalGreen>

- Construction work dates and progress information
- Q&A section for any questions from residents in relation to the scheme
- Documents and approvals from all previous stages
- Further co-design related engagements



## 7. Project updates - Arnold Circus

**Current stage:** 6 –Detailed Design (Co-design), **Next stage:** 7 - Construction

- Further engagement is being carried out with residents, businesses, local stakeholders and community groups who wanted to be more involved in the design process for Arnold Circus, with a lot of interest in pedestrianisation of the space
- Information has been presented on the website for all to comment and ask questions on the plans
- Virtual meetings have also been held with stakeholders
- Drop-in session held in the Arnold Circus for feedback
- A further webinar will be held and the final plans will be posted on the website

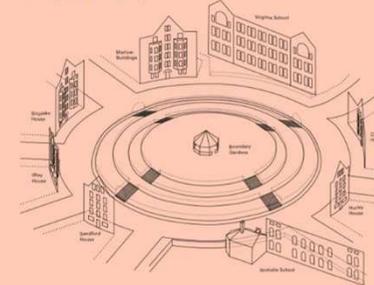


**Friends of Arnold Circus** @Arnold\_Circus · 17 Jun

Gareth, architect for @TowerHamletsNow #LivableStreets project shares some initial proposals - in a socially responsible manner- with volunteer gardeners. Works towards pedestrianisation begin in August. Very exciting! #Gardening #Shoreditch @jpfxpierce



**Tower Hamlets Liveable Streets programme:  
Arnold Circus**



**PLEASE JOIN US IN BOUNDARY GARDENS TO TAKE A LOOK AT THE CURRENT CONCEPT DESIGNS FOR ARNOLD CIRCUS**

date: Friday 10th July  
time: 2.30 - 5.30pm  
where: Pavillion at Boundary Gardens



## 7. Project updates - Barkantine

**Current stage: 6 - Detailed Design, Next stage: 7 – Construction**

**Consultation results document** will be sent to everyone within the consultation area at the end of July.

**Construction** follows a phased approach

- **August 2020** - priority works around St Peters School, Pennington St, Wapping High Street area
- **September 2020** - construction to follow across the other areas.

## 7. Project updates - Wapping

**Current stage: 6 - Detailed Design, Next stage: 7 - Construction**

**Proposals were signed off by Director in consultation with the Mayor in April.**

**Final design** - following consultation feedback, changes have been made. The main change is for the design of Byng Street. We are looking to create a design which enables those who live in the area to drop off/pick up/load at the end of the closure.

**Consultation results document** will be sent to everyone within the consultation area at the end of July.

**Construction** follows a phased approach

- **August 2020** - priority works around Malabar Street (Seven Mills Primary School)
- **September 2020** - construction to follow across the other areas.



## 7. Project updates - Bow

**Current stage: 5** – Public Consultation, **Next steps: 6** – Detailed Design

### Design map – key proposals:

- **Pedestrianisation of Roman Road** - transforming Roman Road into a public space. Possibility for al-fresco dining, planting, decluttering, wider pavements, etc
- **School street initiatives/treatments** i.e. improving public realm outside schools, widening footways, planting
- **Improvements to lighting** in key locations
- **Closure on Old Ford Road at the bridge** – improve cycle route and reduce cut-through traffic
- **Bus gate at St Stephens Road/Roman Road junction**

### Public Consultation: 29 June – 29 July 2020 (4 weeks)

- All addresses in the consultation area were provided with consultation pack through doors (14,000)
- Delivery video to ensure we have a record of when documents were delivered to each property
- Social Media posts, emails to stakeholders, email to resident and businesses and market traders
- Postcard reminder sent to all households
- Visits to all businesses in the area, meetings with REAL members, TRAs and schools (including PTAs)
- Over 1,200 responses in first 10 days, 11,000 visits to the website

Website: <https://talk.towerhamlets.gov.uk/lbow>



## 7. Project updates - Brick Lane

**Current stage: 4 - Preliminary Design, Next stage: Temporary trial (DfT funded project)**

Public consultation currently on hold as Tower Hamlets have secured funding for temporary measures to facilitate social distancing. This also to help the businesses, restaurants to open safely.

### Key proposals:

- **Pedestrianisation of sections on Brick Lane** – providing more public space and space to pass others at a safe distance as well as better routes for those who need to travel but are avoiding public transport as per government guidance. Possibility for al-fresco dining.
- **Road closures** – to reduce cut-through traffic and improve the route for cyclists and pedestrians.

Feedback on the scheme will be requested through surveys, meetings and engagement throughout the temporary project and will further develop the Liveable Streets project.

Public consultation on this project is scheduled to take place in Autumn 2020.





## 7. Project updates - Old Ford Road West

**Current stage: 3** – virtual co-design workshops, **Next stage: 4** – Preliminary Design

Designs currently being developed based on early engagement feedback from residents, businesses, and local stakeholders.

**Co-design virtual workshops scheduled for July 2020** – three sessions to discuss concept designs with residents and stakeholders

- Thursday 23 July
- Saturday 25 July
- Wednesday 29 July

## 7. Project updates - Shadwell

**Current stage: 2** - Concept Design, **Next stage: 3** – Co-design Workshops

Designs currently being developed based on early engagement feedback from residents, businesses, market traders and local stakeholders.

**Co-design workshops on hold until September 2020** (depending on situation) – two sessions (more likely to be added to meet any Government guidance)





## 7. Project updates - Whitechapel

**Current stage: 0** – preparation. **Next stage: 1** – perception survey (early engagement)

**Inception meeting with Ward Cllrs in Summer 2020**

**Early engagement scheduled for Autumn 2020** (depending on situation) – two sessions (more likely to be added to meet any Government guidance)

## 7. Project updates - Mile End West

**Current stage: 0** – preparation. **Next stage: 1** – perception survey (early engagement)

**Inception meeting with Ward Cllrs in Summer 2020**

**Early engagement scheduled for Autumn 2020** (depending on situation) – two sessions (more likely to be added to meet any Government guidance)



# LIVEABLE STREETS

